



Be connected, be informed, be well
Improving your health and wellbeing

0808 808 5252
www.wellaware.org.uk

Information Services at The Care Forum, The Vassall Centre, Gill Avenue,
Fishponds, Bristol BS16 2QQ

Project

Bristol City Council – Tenants Support Service

The Tenant Support Service (TSS) helps vulnerable adults if their housing is at risk or if they need support to set up a new tenancy.

Vulnerable adults include people with:

- * learning difficulties or physical and sensory impairment
- * drug or alcohol issues
- * domestic abuse
- * rough sleepers and homelessness
- * refugees
- * older people
- * ex-offenders
- * people with HIV/Aids
- * mental health issues

We can help private tenants, council tenants, housing association tenants and homeowners.

We support you to:

- * deal with debts, including rent arrears
- * resettle into a new home
- * apply for benefits
- * sort out bills and develop budgeting skills
- * access services
- * find training, education, employment and leisure opportunities

We offer support through:

- * one to one support
- * group skills sessions
- * drop-in and bookable advice sessions

Contact details

Website: <http://www.bristol.gov.uk/page/housing/support-service-vulnerable-tenants>
Address: Bristol City Council,
PO Box 595,
Bristol,
BS99 2BR

Telephone: 0117 352 1800 or Freephone 0800 730217
Fax: 0117 352 1801
Email: tenantsupportservice@bristol.gov.uk
Helpline number:
Helpline information:
Textphone:

Service details

Alternative names:

Areas Served:

Does this service cost? no

Cost information:

Concessions information:

How can people access? Telephone