



**Be connected, be informed, be well**  
**Improving your health and wellbeing**

**0808 808 5252**  
**www.wellaware.org.uk**

Information Services at The Care Forum, The Vassall Centre, Gill Avenue,  
Fishponds, Bristol BS16 2QQ

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## Project

### Bristol City Council – Council Housing

Visit this website for information about:

- ? Rent payments and arrears: How to pay your rent, check your balance and what to do if you can't pay it
- ? Repairs, maintenance and cleaning: Report a repair and find out your responsibilities for maintaining your home
- ? Making changes to your tenancy: How to buy your council home, pass it on to someone else or move into a different property
- ? Information about your tenancy: Get help and advice on living in your council property, parking at your home and information on your tenancy agreement
- ? Council leaseholders: How to pay service charges and what you're responsible for if you've bought a council property
- ? Tenant participation: Get involved council housing and have your say in the way we deliver the housing service.
- ? Apply for council and social housing: Get on the Bristol Housing Register by applying through Home Choice Bristol
- ? Report abandoned council house or flat: Let us know if you think a council property has been abandoned or squatted
- ? Report a problem in a communal area: Help with problems like repairs, key fobs, cleaning and anti-social behaviour
- ? Garages and parking: Find out how to rent a garage, and parking for some council tenants and leaseholders.

### Contact details

Website:	<a href="http://www.bristol.gov.uk/housing/council-housing">http://www.bristol.gov.uk/housing/council-housing</a>
Address:	Bristol City Council, City Hall, PO Box 3176, Bristol, BS3 9FS
Telephone:	0117 922 2200
Fax:	
Email:	<a href="mailto:estates@bristol.gov.uk">estates@bristol.gov.uk</a>
Helpline number:	0117 922 3838
Helpline information:	
Textphone:	

### Service details

Alternative names: Area Housing Office

Areas Served:

Does this service cost?

no

Cost information:

Concessions information:

How can people access?

Telephone

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